Veterans Services Housing Supports Coordinator

Job description

General Description: The Housing Supports Coordinator will act as the service coordinator for twelve homeless veterans participating in transitional housing owned and/or operated by Michigan Ability Partners. This position will report directly to the Veterans Team Leader.

Typical Duties:

- 1. Perform outreach and engagement to homeless veterans to identify potential residents and screen candidates in order to ensure full utilization of the resource.
- 2. Provide service coordination for assigned participants as defined by a client centered action plan.
- 3. Provide individual and group clinical services to residents with the aim of creating a community that supports recovery from homelessness.
- 4. Plan, coordinate and facilitate participant meetings, community organizing activities and social activities as desired by veterans.
- 5. Provide or facilitate transportation to and from VA medical appointments, or other transportation as needed utilizing MAP owned vehicles or private vehicles.
- 6. Provide move-in assistance, housing search assistance and move-out assistance for veterans in transitional housing programs.
- 7. Perform life skills assessment and provide education and/or referral if necessary.
- 8. Identify, assess, select, develop and maintain referral partnerships with local service agencies to effectively assist participants with short and long-term goals.
- 9. Assist participants to secure entitlements, recommending payee services where needed.
- 10. Advocate with appropriate area agencies to secure needed services for assigned participants and coordinate blended action plans.
- 11. Serve as the agency representative when meeting with area agencies including the Community Housing Prioritization (CHP Committee).
- 12. Increase agency visibility and recruit potential donors and volunteers by establishing relationships with veterans' service organizations and other community members/partners.
- 13. Maintain clinical records, VA paperwork, housing voucher paperwork, and statistical program evaluation.
- 14. Maintain HMIS records.
- 15. Complete information requested for reporting for funding sources.
- 16. Mediate interpersonal issues among residents.
- 17. Carry out marketing and public relations work related to the projects.
- 18. Participate on 24/7 on-call rotation for all MAP housing.
- 19. In cooperation with Michigan Ability Partners conducts inspections, safety checks and emergency safety plans and fire drills per VA GPD Bridge Housing requirements.
- 20. Maintain relationships with landlords in the community.
- 21. Perform other duties as assigned by the Team Leader and CEO

Qualifications: Ability to work as part of a team; experience homelessness and working with people with disabilities; experience working with veterans; Bachelor's Degree in human/social/health services required. Must uphold the values, principles and standards of the NASW Code of Ethics. Must have a valid Michigan Driver's License and ability to lift 25-30 pounds.

Job Type: Full-time

Pay: \$36,000.00 - \$39,000.00 per year