

Thanks for your interest in Michigan Ability Partners' Payee Program.

The enclosed application packet describes services, rules, and expectations of the client/representative payee relationship. A Payee department rep will contact potential clients or their designee within about one week of receipt of this completed application (usually by phone) to set up an appointment at MAP offices.

At that appointment, we will fully explain the program, a budget will be prepared, and other details of client's financial services plan will be determined.

Depending on what day in the month a client signs up, it can take up to 30 days to complete the transfer/setup of accounts with SSA or other source of income, before payee services begin.

<u>Please read all material thoroughly</u>, complete General Intake Application and other information as you are able, and <u>return all pages to</u> either Ann Arbor or Jackson Office based on your location.

Michigan Ability Partners	<u>OR</u>	Michigan Ability Partners
3810 Packard, Suite 260		216 E. Biddle Street, Suite 200
Ann Arbor, MI 48108-2054		Jackson, MI 49203

You can leave some portions blank until your appointment if you wish. A MAP representative will help you complete the rest of this application at your appointment, including the Release of Information form.

You may also return this application in person. Ann Arbor MAP is open Monday and Friday from 9:00 a.m. – 12:00 NOON and 1:00 p.m. – 4:30 p.m. (excluding national holidays) and Wednesday's by appointment. We are located on the AATA number 5 bus route, in the Packard Office Center on Packard between Carpenter and Platt Roads. Look for the "Gentle Dental Foot & Ankle" sign—our offices are next door with large address numbers on our buildings. 3810 is the second building from the road; Suite 260 is on the second floor. The Jackson MAP office is open Monday and Friday from 9:00 a.m. – 12:00 NOON and 1:00 p.m. – 3:00 p.m. (excluding national holidays) or by appointment.

We look forward to serving you.

Welcome to the Michigan Ability Partners Payee Program

Our Payee Program prides itself in making sure that your experience with us is an enjoyable one. We understand that managing your own money can be overwhelming, and losing the ability to manage it can be difficult. Michigan Ability Partners (MAP) Payee Program is here to alleviate that pressure from you. We have helped many people to rebuild and maintain their credit with the eventual goal of regaining their financial independence.

Mission Statement

MAP's Payee Program provides representative payee services and financial management assistance to people experiencing financial barriers. This mission is accomplished through incorporating money management skills education and individualized services based on client needs. Payee program goals include assisting clients with increasing money management skills, increasing financial stability, building and maintaining credit, and promoting self-sufficiency toward financial independence.

MAP Payee Program Service Goals and Objectives

Goal #1: Increase Money Management Skills

Objectives

- 1. Provide group financial education workshops.
- 2. Provide individualized financial counseling.

Goal #2: Increase Financial Stability

Objectives

- 1. Provide assistance to clients with monthly budget development.
- 2. Network and communicate with client support system (i.e., Social Security Administration, Veterans Administration, creditors, family, friends, service providers) to maintain support.
- 3. Provide support around financial responsibilities (i.e., distribution of personal needs money, direct bill payment services).

Goal #3: Build & Maintain Credit Status

Objectives

- 1. Advocate and negotiate with creditors.
- 2. Develop and maintain debt payment plans.

Goal #4: Promote Self-Sufficiency

Objectives

- 1. Share community resources with clients.
- 2. Provide client-centered services.

Who is eligible for services?

- Individuals experiencing financial barriers/difficulties
- Individuals interested in addressing financial barriers

Fees for Services

SSI/RSDI/SSD clients:\$52 per monthGroup Home Clients receiving \$900 or less per month:\$19 per monthGroup Home Clients receiving more than \$900 per month:\$52 per monthMiscellaneous income/wages:\$52 per monthSliding Scale may be available on an individual basis.

Referral Process

To inquire about services or make a referral, anyone can contact the offices: Ann Arbor: Phone (734)975-6880 Fax: (734)975-2956. Jackson: Phone: (517) 841-5780 Fax: (517) 795-1400. Michigan Ability Partners, 3810 Packard, Suite 260, Ann Arbor, MI 48108-2054 or 216 E. Biddle Street, Suite 200, Jackson, MI 49203.

General Intake Application

I. Participant Data

Name (Last, First, Middle I	nitial)		Social Secur	ity Num	ber	Date of Birth
Address			City		County	Zip Code
Phone Number (Include Ar	rea Code)		Voice _ Fax TTY		Email Address	
Race/Ethnicity	Hispanic Origin	Multi-Racial	1	Are yo	ou a Veteran?	Sex
	YesNo	Yes	_No	Y	esNo	MF
Marital Status	•				Voter Registration	
Never Married	MarriedDivorcedW	/idowed	Separated		Currently Registe	ered Not Registered
Who referred you to Michig	gan Ability Partners?				1	
Primary Disability		Cause			Limitations	
Other Disability		Cause			Limitations	
Are you currently under a p	physician's care for your disabili	ty?		Physic	cian's Name	
Yes No						
Physician's Address (Stree	et, City, State, Zip)					
Are you currently covered	by Health Insurance? Yes	s No				
Name Coverage						
Do you have a Guardian?	Yes	_No				
Case Worker's Name:						
Case Worker's Phone Nun	nber:					
Mother's Maiden Name:	C	lients Birthplac	e:			
Do you have a Michigan D	river's License/ State ID?	Do you have	a car, van or t	ruck?		
Yes #	No	Yes	No Wha	t is your	means of transportation	n?
What services are you requ	uesting from Michigan Ability Pa	artners?				
Housing Emp	loyment Payee I	Mental Health	u Substa	ance Al	ouse Other (spec	ify)

II. Sources of Financial Assistance (which are you receiving)

Check those that	at apply and ind	icate amount				
SSI \$	Mo.	SSDI \$	Mo TA	NF (FIP) \$	Mo.	
State Disa	bility Assistance	e \$ Mo.	Food Stamps	\$ Mo.		
Unemploy	ment Compens	ation \$ Mo.	Worker's	Compensation \$	Mo.	
V.A. Bene	fits \$	Mo Other	r	\$		

III. Education

High School Diploma	School at Application		Have you earned a General Education	No
YesNo			Development Certificate (GED)?	Yes
Degree and Certificate Earned		Field of Study		
Other Training or Job Skills				

IV. Employment Data

Are you Currently Employed?	What types of jobs have you held in the past yea	r? How m	any jobs have you had in the
Yes No		past ye	ear?
1. Employer Name (Most Recent)	Address		City
Dates of Employment	Wages	Reason for Leaving	
To	Wages	Reason for Leaving	
Job Duties			
2. Employer Name	Address		City
	Mana		
Dates of Employment	Wages	Reason for Leaving	
То			
Job Duties		·	
A Free Lawson Name	A data a c		0.4
3. Employer Name	Address		City
Dates of Employment	Wages	Reason for Leaving	1
То			
Job Duties		•	
V Emergency Contacts			

V. Emergency Contacts

Name	Relationship	Telephone Number
Address		
Name	Relationship	Telephone Number
Address		

VI. Members of Your Household

1. Name	Relationship	Age	Name of Employer	Wage
2. Name	Relationship	Age	Name of Employer	Wage
3. Name	Relationship	Age	Name of Employer	Wage

VII. Participant Signature

Your signature below means you are applying for MAP services and giving consent for a criminal background check and release of information to contact Emergency Contact if necessary.

Participant's Signature (Parent or Guardian if applicable)

VIII. Michigan Ability Partners Representative

The application has been reviewed, the participant has been provided an orientation to Agency Services, and their rights and responsibilities have been discussed.

Michigan Ability Partners Staff Signature

Date

MAP Payee Program Rules and Expectations

I, ______, consent to participate and to adhere to the rules and expectations of the Representative Payee Program through Michigan Ability Partners.

Client Initials:

- I understand that MAP will be appointed by the Social Security Administration to be my Representative Payee. MAP may also be authorized by me to administrate funds deposited by the Veterans Administration and/or from my own earnings/wages. If MAP becomes the Representative Payee, then MAP will manage all Social Security and Veteran's Administration benefits and/or earnings/wages through a bank account, and I will request checks from my MAP representative payee to take care of my needs.
- 2. I understand that as a Payee, MAP is required by law to use benefits and other funds properly. MAP policy and the Social Security Administration guidelines state that, "...<u>the beneficiary's day-to-day needs for food and shelter must be met.</u>" Funds in excess of basic needs will be administered per MAP guidelines to cover personal needs, to address credit issues and to create savings for future needs.
- 3. At the start of service, the Payee and I will assess financial barriers and work together to create a budget that will direct the course of my financial services. At that time, a schedule for picking up personal needs checks will be determined. Budgets will be reviewed as required due to changes in income, expenses, or long-range plans.
- 4. My Representative Payee will be responsible for:
 - Paying my rent, utilities, personal needs money, and any other bills that are in the budget.
 - Talking to creditors on my behalf to set up reasonable payment plans.
 - Making any adjustments needed to my budget based on changes in bills.
 - Filling out all required paperwork for SSA/VA.
 - Keeping me informed of any changes/problems.
 - ____ 5. I will be responsible for:
 - Notifying and providing MAP Payee Staff with the following information:
 - Change of address,
 - o If I stop or start working,
 - Change in marital status,
 - o If I start receiving another government benefit, or if the amount of the benefit changes,
 - o If I am imprisoned for a crime that carries a sentence of over one month, or
 - If I move to or from a hospital, nursing home, or other institution.
 - Providing pay stubs on a monthly basis to my Payee if I am working.
 - Making sure that my Payee has my bills that need to be paid. This means that I can either have all my bills mailed directly to the Payee at MAP (preferred), or I can drop bills off to MAP in person.
- 6. I understand that if I have both the interest and the potential to develop self-directed money management skills, the Payee will work with me to create a plan to do so. This will include a phased process where the Payee and I will work together to create a plan for my financial independence.
 - 7. The Payee Program will offer classes and workshops in which I can choose to participate.
- 8. I understand that MAP may need to discuss my personal finances with debtors in order to set up payment plans. I authorize MAP to discuss my finances with debtors to accomplish this goal.
- 9. I understand that MAP will not issue checks to support illegal activities including but not exclusive to buying or using illegal drugs, driving without insurance or a license, and/or buying stolen goods.
 - 10. I understand that in addition to personal needs money received through my monthly budget, I may request checks for incidental expenses. Receipts may be required for extra or expensive purchases. Check requests

for incidental expenses must be submitted and approved by MAP's Payee Staff by 12 p.m. on any business day in order for the check to be made available the following business day after 2:00 p.m.

- 11. For emergency same-day checks, MAP's Payee Supervisor must give written approval. Emergencies are considered on a case-by-case basis to determine if a same-day check will be issued.
- 12. I understand that MAP Staff will not tolerate disrespect by way of verbal threats, inappropriate comments and/or inappropriate physical behavior towards Payee staff or front office staff. Once warned, I understand that my services may be discontinued for a repeat of bad behavior.
- 13. I understand that no checks are given to clients under the influence of alcohol and/ or illegal substances. In addition, no one is allowed in the building under the influence of alcohol and/ or illegal substances.
- _____ 14. I agree to the following monthly fees for service:

SSI/RSDI/SSD clients:	\$52 per month
Group Home Clients receiving \$900 or less per month:	\$19 per month
Group Home Clients receiving more than \$900 per month:	\$52 per month
Miscellaneous income/wages:	\$52 per month
Sliding Scale may be available on an individual basis.	

15. I understand that I may terminate this relationship by providing a one-month notice through verbal or written notification. Should I choose to terminate services, I understand that the Social Security Administration, the Veteran's Administration, and/or my employer may require alternate payee services in order for me to continue timely receipt of my benefits.

I understand that the benefit I receive from these or other MAP services depends on my cooperation and active participation.

Participant Signature

Date

Staff Signature

Date

MAP Payee Program Participant Termination Policy

The MAP Payee Program may terminate enrollment of a participant who violates program requirements. Termination from the Payee Program is a final action taken when a situation is serious enough to warrant it or when a probationary contract has been refused or violated. MAP wants as many participants to be successful as possible. When there are unusual or special circumstances, MAP will take those factors into consideration.

MAP Payee Program Participants may be terminated for the following reasons:

- If the participant is found to be engaging in illegal activities, he/she may be terminated from MAP. A formal investigation will take place if there is suspicion of illegal activities. Refusal to cooperate fully with such an investigation will result in termination form MAP. If suspicions are confirmed by a formal investigation, the participant may also be terminated from payee services.
- Failure to agree to or follow terms of probationary contract will lead to termination from the payee services.
- Altering checks provided through the payee program will lead to termination from the payee services
- Physical or verbal aggression or threats of aggression may be grounds for termination from payee services.
- Failure to report wages, and changes in the following: address, marital status, other recurring income sources may lead to termination form payee services.

The following steps will take place once the MAP Payee Program staff determines that a participant has violated the program requirements and will be terminated:

- 1. Written notice will be sent to the participant containing a clear statement of the reasons for termination and acknowledging the previous verbal (or written) notice.
- 2. If the participant wishes, a review of the decision can be arranged, in which the participant is given an opportunity to present written or verbal objections to the termination hearing. See consumer grievance procedure for specific steps.
- 3. In the event a reversal of termination decision occurs following a review/grievance procedure, the participant will be expected to renew and resign his/her consent to participate and may, at the discretion of the payee team/team leader, be on a probationary status for a specified period of time before returning to full payee program status.
- 4. If termination occurs then conserved funds will be sent back to the Social Security Administration and the Social Security Administration will determine continued need for a payee.

I have read the above, have received an explanation, and I understand all of the conditions under which termination from the MAP Payee Program may occur.

Participant Signature

Date

Staff Signature

Date



Release of Information

l,	, at		
Participant Name		Participant Address	
Authorize Michigan Ability Partners skills and abilities and the service I		information regarding my	vself, including r
Potential Employers	Current Employer	Parent	
Referral Source	Guardian	Home Car	e Provider
Other Service Agencies	Service Funding Sour	ceX_Social Sec	curity
Other (Specify)			
The purpose of this disclosure is to:			
Develop employment opportu	inities		
Provide ongoing support			
Obtain resources to sustain er	mployment, housing and/or o	community opportunities,	'resources
Other (Specify)			
The specific types of information I h	nave agreed to be exchanged	include:	
Employment History	Educational Ir	formation	
Diagnosis	Financial Infor	rmation	
Medication Information	Treatment Su	mmary	
Other (Specify)			
This consent maybe revoked at any	time by either a verbal or a	written notice to Michigar	۱ Ability Partner
This Consent will expire on Dece	ember 31, 2024.		
Participant Signature	Date	Parent/Guardian	Date

MAP Payee Program Budget Worksheet

Monthly Income		
SSI		
SSD		
VA	_	INCOME TOTAL
Wage	_	
Misc	_	
	_	
Monthly Bills		
Rent *	Doctor	
Electricity		
Gas	Madiantian	
Water		
Telephone		
Cable		
Cell Phone		
Payee Fee		
Food	Distributed:	
	Kroger card Meijer card)	
Personal Needs		
Landlord name/address:		
,		
Debts		
DISTRIBUTION OF FUNDS:		SAVINGS TOTAL
PERSONAL NEEDS CHECKS / FOOD CAR		3/4/1/03 10 1/12
MAILED TO CLIENT		
INALLED TO CELENT INFALLED TO CELENT INFALLED TO CELENT		
MAILED TO CSM		
Notes:		
Notes.		
Client Signature:	Da	ite:
MAP Staff Signature		nte:
IVIAF Stall Signature	Da	uc